Student Housing and Residential Life

Annual Report

September 1, 2015 – August 31, 2016

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Section 1: Department Overview
Student Housing & Residential Life (SHRL) supports the mission of the University of Houston (UH) by fostering communities where academic success, student growth and development, diversity, and community are nurtured. The department exists to support students so that they will be successful in their college career while living on campus, to graduate in a timely manner, and to prepare them to continue their success after graduation. Within every interaction between residents and the department, our professional and paraprofessional staff members lead with our values of student success and satisfaction, whole person/student development, community development, building relationships, and leading with an ethic of care.

SHRL manages seven facilities on campus, which contain 6,495 beds. In addition, SHRL partners with two privately managed on-campus facilities, adding an additional 1,513 beds. This gives UH 8,008 on-campus beds.

Section 2: Student Housing & Residential Life Mission
We are a diverse community of students, staff, and faculty who foster student success in living-learning environments by building relationships, promoting engagement, and leading with an ethic of care.

Section 3: Department FY16 Goals
1. Launch Engaged Learning Groups (ELGs) in fall 2016, as proposed by faculty/departments in fall 2015. *DSAES Strategic Initiative #1e and SHRL Strategic Initiatives #16b and 16g.*
   Status: Postponed. We had four applications for ELGs from campus partners, but did not get required student participation. We will review for possible relaunch next year.
2. Implement a first six weeks hall staff programming and interaction plan as part of the Intentional Interaction Model for fall 2015. *DSAES primary Strategic Initiative #1e and secondary Strategic Initiatives #1a and #1d, and SHRL Strategic Initiative #16c.*
   Status: Completed.
3. Create standard programming expectations by community type for each residential community for fall 2015. *DSAES primary Strategic Initiative #1e and secondary Strategic Initiatives #1a and #1d, and SHRL Strategic Initiative #16c.*
   Status: Completed.
4. Enhance the Senior RA position description for fall 2015 to be more purposeful. *DSAES Strategic Initiative #2c and SHRL Strategic Initiative #16o.*
   Status: Completed.
5. Develop and execute student employment recognition incorporating National Student Employee Week and National Residence Hall Honorary. *DSAES primary Strategic Initiative #4d and secondary Strategic Initiatives #1d and #2a, and SHRL Strategic Initiative #16o.*
   Status: Completed.
6. Merge the main SHRL front desk student assistants with the Tour Guide program to create a seamless relationship. *DSAES primary Strategic Initiative #2c and secondary Strategic Initiative #2e, and SHRL Strategic Initiative #16o.*
   Status: Completed; however, a department reorganization moved tour guides to Admissions Office.
7. Develop a work flow process in RMS/Mercury by which students can submit room change requests via their housing portal. *DSAES Strategic Initiative #2e and SHRL Strategic Initiative #16p.*
   Status: Completed, and launched on August 31, 2016.
8. Increase Conference and Guest Services Revenue by 10%. *DSAES Strategic Initiative #2b and SHRL Strategic Initiative #16x.*
   Status: Completed; services increased 2.31% and conference services revenue dropped due to departure of two large summer conference groups.
9. Start implementation of business process such as invoicing, accounts receivable and payment collection in new RMS housing system. *DSAES primary Strategic Initiative #2b and secondary Strategic Initiative #2e, and SHRL Strategic Initiative #16r.*
   Status: Postponed due to Mercury 3 upgrade.

10. Launch updated SHRL website. *DSAES primary Strategic Initiative #2e and secondary Strategic Initiative #6e, and SHRL Strategic Initiative #16u.*
    Status: Completed.
11. Formalize Assessment feedback loop process for EBI and other assessment projects. *DSAES primary Strategic Initiative #4c and secondary Strategic Initiative #4a, and SHRL Strategic Initiative #16q.*
    Status: Completed.
12. Finalize the formal documentation of SHRL policies and processes for all areas in department for consistent future training and updating. *DSAES Strategic Initiative #2a & SHRL Strategic Initiative #16q.*
    Status: Completed.
13. Formalize Quadrangle Replacement plan which enhances SHRL program offerings designed intentionally for international students, including funding and timeline. *DSAES primary Strategic Initiative #3b & secondary Strategic Initiatives #2b & #6d, & SHRL Strategic Initiatives #16d & #16aa.*
    Status: Completed.

Section 4: SHRL Major Accomplishments

1. **SHRL was awarded the 2017 Teach for America conference with revenue of over $900,000.00 to the University.**

   The SHRL conference program, which serves university departments, programs, and visitors from across the country and the globe, successfully bid for and were named the host site for the 2017 Teach for America program (TFA). TFA is a highly selective, nationally recognized program that trains 700 recent college graduates of all academic backgrounds to be teachers in low-income rural and urban schools. Participants teach in traditional and charter public elementary and secondary schools in Houston proper as well as outlying areas and has served collectively nearly 200,000 students in Houston.
   - The program brings national attention as one of only 53 host sites around the country.
   - Exposes up to 1,000 recent undergraduates from across the country to graduate academic opportunities at UH
   - TFA is projected to bring in over $900,000 in in increased revenue for the university. Half of this revenue would go directly to support SHRL operations and programs for students which helps keep costs down for students.

2. **SHRL impacts persistence (2.17 more CH and higher) and graduation rates (2.4% higher or more) over commuter students!**

   A focus on SHRL staff offering student success driven programming and case management tools like Mapworks has resulted in the following:
   - Residential freshmen complete 2.9 more semester credit hours than commuter students.
   - Residential sophomores complete 5.0 more semester credit hours than commuter students.
   - Residential juniors complete 4.6 more semester credit hours than commuter students.
   - Residential seniors complete 2.17 more semester credit hours than commuter students.
   - 4-Year Graduation Rate for FTIC students living on campus

	FTIC Residential	FTIC Commuter
Fall 2010 - Fall 2014	24.7%	21.2%
Fall 2011 - Fall 2015	26.7%	24.3%

   These numbers highlight the intentional work SHRL staff is doing regarding student success. Students who live on campus are completing more hours than commuters and the graduations rates are also improving.

3. **2% increase in FTICs living on campus (additional 493 students since 2010).**

   SHRL Achieved an increase FTICs living on campus by 2% (additional 493 FTIC students living on campus since 2010). This is a major accomplishment as SHRL works to support President Khator's goal

of more FTIC students living on campus and benefiting from the residential experience and ultimately working toward the goal of becoming a Carnegie Residential Campus.

4. **SHRL Opening Committee wins first ever University of Houston Team Excellence Award.**

   SHRL demonstrates excellence in service and has been recognized by receiving UH's first-ever Team Excellence Award. The SHRL opening committee provides an annual move-in program that serves approximately 7,000 new and returning students, and their families. This includes the organization of over 600 faculty, staff, and student volunteers, various critical campus partners, a team of professional movers, a fleet of golf carts and rickshaws for family transportation from parking lots, and 4 days of activities and events. This friendly, easy, and fast check-in experience has become a tradition at the UH.

5. **Board of Regents approves $80,000,000 Quadrangle Replacement Project adding 200-400 beds to the UH housing system.**

   SHRL accomplished a huge step toward dramatically improving the on campus student experience. In spring 2016, a Quadrangle replacement program and budget was approved by the University of Houston Board Of Regents. The $80,000,000 Quadrangle replacement project will replace 800 beds and add 200-400 beds to the SHRL system. This project will be the 5th new building SHRL has opened since 2009 and is another big milestone that bring us closer to President Khator's goal of reaching the Carnegie designated residential status.

6. **SHRL ranks #1 on seven factors in Select 6 category.**

   For the first time since 2009, when we began collecting Benchworks data, UH scored #1 on seven factors compared to the Select 6 category, ranked in the top 3 for 9 factors within the Carnegie class, and top 3 in four factors compared to all institutions who administer the Benchworks survey..

Section 5: Utilization Reports
For **TRENDS IN OCCUPANCY** information, please see **Appendix One (1).**

Conference Services & Guest Housing Reports
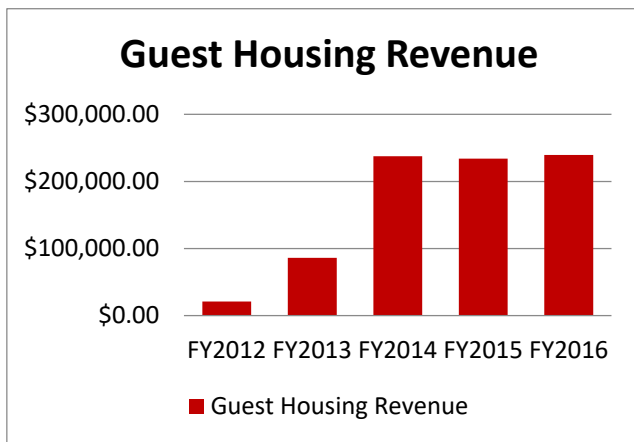
Guest Housing

Guests are booking longer stays and demand is steady. In terms of departments using the service, there was decrease from 2015 (52) to 2016 (41) due to long term stays.

	# Guests	Bed Nights	Revenue	Revenue Increase
FY15	122	4,587	$234,100	n/a
FY16	81	5,886	$239,600	2.31%

Conference Services

Conference services revenue dropped from 2015 ($1,319,203.77) to 2016 ($1,144,956.05) due to the loss of 2 lucrative larger groups.
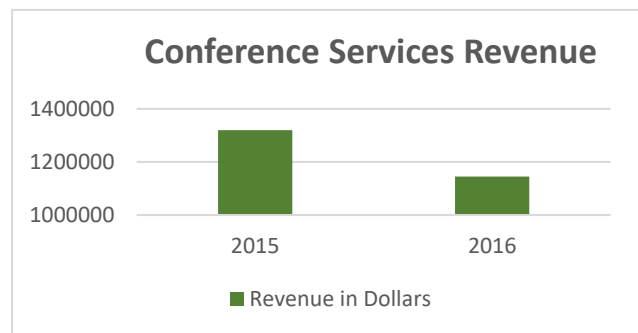
Section 6: Assessment
For the **PROGRESS CARD,** Please see **Appendix Two (2).**

Benchworks

Factor 19. Overall Learning

	N	Mean	Difference	Std Dev
2016	1716	5.31	0.00	1.46
2015	1442	5.23	0.08	1.47
		Mean	Difference	
2014		5.05	0.26	
2013		5.28	0.03	
2012		5.00	0.31	

Factor 18. Overall Satisfaction

	N	Mean	Difference	Std Dev
2016	1720	5.43	0.00	1.41
2015	1448	5.29	0.14	1.49
		Mean	Difference	
2014		5.39	0.04	
2013		5.42	0.01	
2012		5.09	0.34	

Factor 20. Overall Program Effectiveness

	N	Mean	Difference	Std Dev
2016	1724	5.22	0.00	1.34
2015	1451	5.09	0.13	1.40
		Mean	Difference	
2014		5.09	0.13	
2013		5.11	0.11	
2012		4.80	0.42	

Mapworks

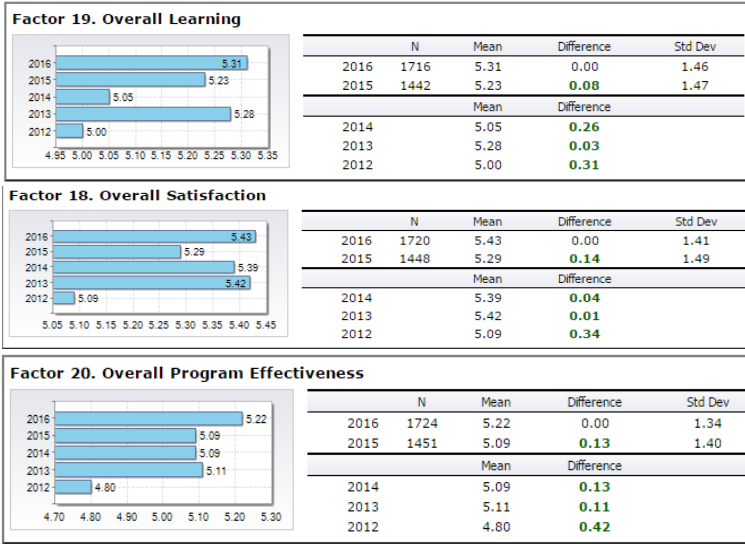| Survey Information by Fall Cohort				
	F13	**F14**	**F15**	**F16**
Number of students in system	6043	5,721	5,904	
Response Rate for FY Residents	92%	87%	68%	
Response Rate for SY Residents	81%	43%	47%	
Number of Residential Students	1651	2052	2177	
Number of Commuter Students	2100	834	2349	
Number of FY Students	3805	2886	4526	
Number of SY Students	942	1725	1378	

*2016 Survey does not launch until September 22.

Programming

Host	Number of Programs/ Activities – 2014-2015	Number of Programs/ Activities – 2015-2016
RHA/NRHH	21	27
FYRE/SYRE	55	50
Bayou Oaks	71	39
Calhoun Lofts	2	44
Cougar Place	34	29
Cougar Village I	159	48
Cougar Village II	82	73
Moody Towers	42	36
Quadrangle	25	36
Other	0	15
Total Number of Programs/ Activities in SHRL	**491**	**365**

	Fall 2014	Spring 2015	Fall 2015	Spring 2016
Conduct Cases	379	358	541	248
Emergency Transports	28	22	29	17

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Conduct

FALL 2015 EMERGENCY TRANSPORTS
Psycological 5
Alcohol...
Medical 13
Drugs 3

SPRING 2016 EMERGENCY TRANSPORTS
Psycological 2
Alcohol...
Medical 8
Drugs 0
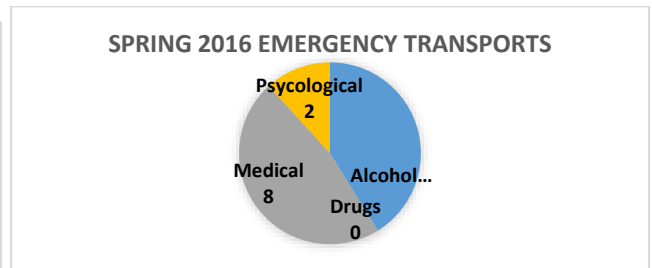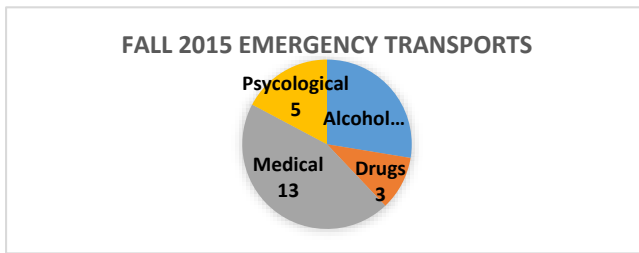
Section 7: Areas for Continuous Improvement

Growth and Opportunities:

- Student Retention/Graduation Rates: Increase retention and graduation rates
- Customer Satisfaction: Explore new ways to enhance customer service.
- SHRL Development: Utilize student housing alumni, fundraising, grants and partnerships to develop specific programs and outreach.
- Quadrangle Replacement
- Increase housing – achieve Carnegie designation

Critical Challenges:

- Increase occupancy
- Perceived safety outside of residential communities
- Aging building issues negatively impacting the student experience.
  - o Deferred maintenance
  - o Community space aesthetics and comfort
  - o Furniture replacement needed

Section 8: Budget/Fundraising/Grants

Issues and Challenges with Budgets

Budget:

SHRL Expense Breakdown

STAFFING · OPERATIONAL · FACILITIES · INORMATIONTECHNOLOGY · SECURITY SERVICES · DEBT SERVICE

9% · 5% · 52% · 30% · 1% · 3%

- Deferred Maintenance
- Reconciling pas debt
- Forecasting charges from Facilities and Maintenance
- Unexpected charges for residential security guards
- New University regulations regarding Capital Renewal
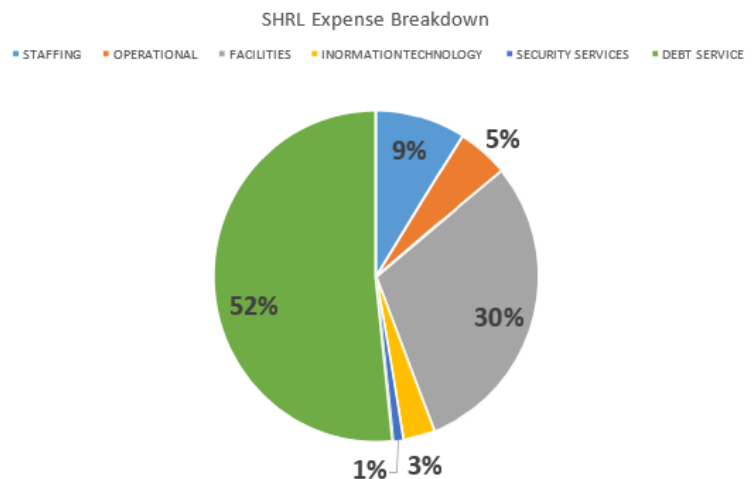
Advancement
(Fundraising/Grants/Scholarships, etc.)

Established

- Online Giving through UH's online giving portal.
- Alumni and Friends FB Group.
- For FY16 Move-In, SHRL raised over $17,389 in in-kind donations and $5,000 in cash.

Initiated

- Publication in UH Alumni magazine recognizing the growth SHRL has experienced.

Desired

- Creation and publication of a SHRL Alumni Newsletter (Bi-annual).
- Increased fundraising efforts and donor base creation.

- Focus on fundraising for Quad replacement
- Continued outreach and connection with alumni.

Section 9: Marketing Highlights

Established (branding, marketing, strategies, etc.)

- Presentations, information tables, on-campus and off-campus events, email messages, printed materials (posters, flyers, and direct mail), social media, LISTSERV, and video.

Initiated (branding, marketing, strategies, etc.)

- Red, White and Coogs service videos on the digital screens in the residence halls
- Updated social media campaign that includes more interactive posts
- New housing website using the University's content management system.
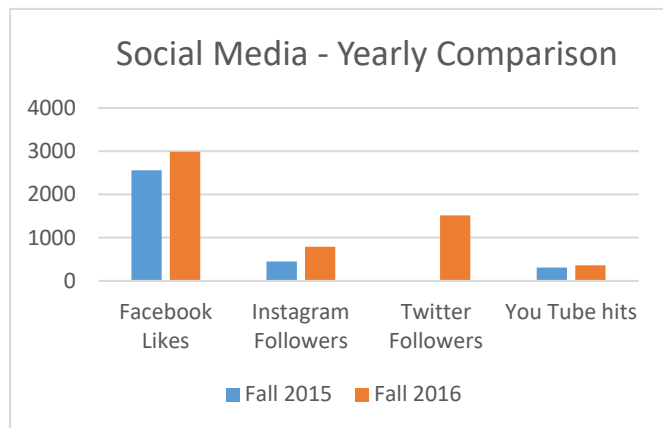
*Web page views: 1,387,270 as of fall 2016

Social Media - Yearly Comparison

SHRL TOURS

Sept 2015	202 students
Oct 2015	493 students
Nov 2015	534 students
Dec 2015	181 students
Jan 2016	401 students
Feb 2016	537 students
Mar 2016	991 students
Apr 2016	500 students
May 2016	536 students

Section 10: Staff Highlights

- Five staff members, one Faculty in Residence, and one graduate assistant departed from SHRL. One staff member was promoted within the department. Eight staff members, one Faculty in Residence, and one graduate assistant were hired. Of the 7 new employees, 3 are in newly created positions. Please see **Appendix 3** for **Personnel Updates**.
- Amy Fitzjarrald, Kenny Mauk, Rebecca Szwarc, and Don Yackley serve on national committees. Kenny Mauk serves on a regional committee and also served as President of SWACUHO until February 2016. Please see **Appendix 4** for all **COMMITTEE INVOLVEMENT AND STAFF ENGAGEMENT**.
- Please see **Appendix 5** for SHRL **AWARDS AND RECOGNITION.**
- Please see **Appendix 6** for a complete list of **PRESENTATIONS** given by SHRL employees and student leaders.
- SHRL had representation at 16 campus, regional, and national conferences. Please see **Appendix 7** for SHRL representation at **CONFERENCES**.

SHRL Student Workers

	Fall 2013	Fall 2014	Fall 2015	Fall 2016
Senior RAs	10	10	10	10
RAs	151	160	155	158
Senior DAs	0	7	10	10
DAs	222	209	235	235
Tour Guides	6	7	10	10
Social Media Assist.	n/a	n/a	1	1

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Photographer	n/a	n/a	1	1
Cougar Mover Crew	n/a	n/a	6	6
Conference Assistants	25	33	33	33
Total	**414**	**426**	**443**	**446**

Section 11: Student and Faculty Shared Governance

- **SHRL Advisory Committee:** includes representatives from Faculty Senate, Staff Council, and Student Government Association (SGA), RHA, and RA staff. Met once in the fall semester and discussed: proposed rate increases (approved), conference services, and staff updates.
- **Residence Halls Association (RHA):** represents all students who live on campus. They provide representatives to University and department-wide committees and advisory boards. Goals included maintain Hall Councils in all seven residence halls; increase focus on student-supported legislation; continue large-scale events for on-campus residents; support NRHH; improve programming collaborations with resident advisors; and provide a strong presence at regional and national conferences and organizations.
- **National Residence Hall Honorary (NRHH):** advocates for the interests and welfare of residence hall students, provides opportunities for their personal growth and development, and strives to provide recognition for individuals who have contributed to the advancement of university housing. They helped present at RA training, and worked hard to increase the quality of OTM (Of the Month) submissions. These submissions recognized outstanding contributions at UH and three OTM's won regional recognition. NRHH inducted 16 new members in October, growing to 25 active members.
- **Senior RA Council:** represents Resident Advisors in Student Housing and Residential Life. This group is charged with advocating for RAs and representing their interests to SHRL administration. They proposed a meal plan change for student staff and staff meeting time change – both were approved.

Section 12: Collaborations/Partnerships

SHRL partnered with over 25 internal DSAES entities and had over 45 DSAES external partnerships. A full list can be found in **Appendix Eight (8).**

Section 13: SHRL FY17 Goals

Create new opportunities for student success through learning engagement and discovery.

1. **Complete student hiring guide and training to allow for consistent and uniform hiring process for SHRL.**
   Supports SHRL Broad Goals of Student Success, Vibrant/Growing Engaged Communities, and Student Centered Housing Services and Processes.
2. **By fall 2016, develop expectations, training and processes for ELG/LLC staff to facilitate programming on those floors.**
   Supports SHRL Broad Goals of Student Success, Vibrant/Growing Engaged Communities.
3. **Develop an ELG for the CES students (CV2 low).**
   Supports SHRL Broad Goals of Student Success, Vibrant/Growing Engaged Communities.
4. **Elevate the number of communication and marketing touches we have with new FTIC admitted students in order to increase the percentage of first year students living on campus; through the additional email communication, new 1 sheet flyer for the admitted view book, and a new social media strategy.**
   Supports SHRL Broad Goals of Vibrant/Growing Engaged Communities.
5. **Partner with UH in 4 to create a living learning community or ELG with their students (CV2).**
   Supports SHRL Broad Goals of Student Success, Vibrant/Growing Engaged Communities.
6. **SHRL will provide experiences and opportunities that will help connect student employment with skills used in academic coursework as well as mentorship opportunities, both being identified as important factors by Gallup to increase wellbeing through focus groups and open-ended questions by the end of AY '16-'17.**

Supports SHRL Broad Goals of Student Success.

<u>Actualize and leverage the fiscal, human, technological, and facility resources that enhance the student experience.</u>

1. **Provide residents with a better knowledge of the purpose of each residence hall desk. This will be completed by hosting a DA/Resident program semesterly where students will be encouraged to come to the desk to receive an item.**
   Supports SHRL Broad Goals of Vibrant/Growing Engaged Communities.
2. **Develop a service agreement (contract) guide which will consistently document and communicate policies and procedures as they relate to the Student Housing and Residential Life Service Agreement to both internal and external constituents.**
   Supports SHRL Broad Goals of Student Centered Housing Services and Processes.
3. **Significantly improve resident satisfaction of room assignment or change process for 2016 – 2017.**
   Supports SHRL Broad Goals of Student Centered Housing Services and Processes.
4. **Add detailed programming reports, employment reports to monthly, quarterly and annual reports.**
   Supports SHRL Broad Goals of Data Driven Decision Making.
5. **Develop a 5-7 year refresh and renewal plan for SHRL residential spaces.**
   Supports SHRL Broad Goals of Outstanding Facilities.
6. **Develop a 5-7 year capital projects plan for SHRL residential spaces.**
   Supports SHRL Broad Goals of Outstanding Facilities.
7. **Raise awareness of ELG housing options to new residents. The goal is to incorporate this into the fall recruitment marketing and communication plan that launches February 2016.**
   Supports SHRL Broad Goals of Student Success.
8. **SHRL will provide experiences and opportunities that will help connect student employment with skills used in academic coursework as well as mentorship opportunities, both being identified as important factors by Gallup to increase wellbeing through focus groups and open-ended questions by the end of AY '16-'17.**
   Supports SHRL Broad Goals of Student Success.

<u>Develop a culture of innovation and accountability in the redesign of Division policies, processes and procedures.</u>

1. **Develop a service agreement (contract) guide which will consistently document and communicate policies and procedures as they relate to the Student Housing and Residential Life Service Agreement to both internal and external constituents.**
   Supports SHRL Broad Goals of Student Centered Housing Services and Processes.
2. **Enhance Customer Service through purposeful staff training at all levels.**
   Supports SHRL Broad Goals of Student Centered Housing Services and Processes.
3. **Add detailed programming reports, employment reports to monthly, quarterly and annual reports.**
   Supports SHRL Broad Goals of Data Driven Decision Making.
4. **Complete student hiring guide and training to allow for consistent and uniform hiring process for SHRL.**
   Supports SHRL Broad Goals of Student Success, Vibrant/Growing Engaged Communities, and Student Centered Housing Services and Processes.
5. **Create ongoing emergency preparedness exercises for the fulltime SHRL staff to increase awareness of UH/SHRL policies, procedures, and staff expectations/roles.**
   Supports SHRL Broad Goals of Student Centered Housing Services and Processes.

<u>Create and engage in strategic partnerships.</u>

1. **Develop an ELG for the CES students (CV2 low).**
   Supports SHRL Broad Goals of Student Success, Vibrant/Growing Engaged Communities.
2. **Partner with UH in 4 to create a living learning community or ELG with their students (CV2).**
   Supports SHRL Broad Goals of Student Success, Vibrant/Growing Engaged Communities.

Appendix 1

		Fall 2009	Fall 2010	Fall 2011	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2016
SHRL Occupancy Trends									
Total Beds		5,287	6,048	6,048	6,048	8,008	8,008	8,008	8,008
Total Occupancy		4,758	5,697	5,750	5,845	6276	7,071	7,368	7,409
Percent Occupied		90%	94%	95%	97%	79%	95%	97%	98%
New Facility(ies) Opened		Calhoun Lofts	Cougar Village I			Cougar Village II, Cougar Place			
Facility Closed			Cougar Place						

Appendix 2

FY16 Progress Card

Student Housing & Residential Life Progress Card - Side 1
edited 3/22/16-rjs

University Goal: Student Success	FY 2011/Fall 2010		FY 2012/Fall 2011		FY 2013/Fall 2012		FY 2014/Fall 2013		FY 2015/Fall 2014		FY2016/Fall 2015	
Student Housing & Residential Life												
1.a. Total Number of Beds[1a]	6,990		6,048		6,048		8,008		8,008		8,008	
1.b. Available Beds[1b]	6,316		6,048		5,983		7,948		7,458		7,626	
1.c.Occupied Beds[1c]	5,697		5,750		5,845		6,276		7,093		7,368	
1.d. Occupancy Rate[1d]	94%		95%		97%		79%		95%		97%	
1.e. Actual Number Living on Campus[1e]	5,557		5,457		5,639		6,022		6,811		7,020	
1.f. Number of FTIC Students Living on Campus[1f]	1,552		1.568		1,536		1,589		2,010		2,045	
1.g. Percent of FTIC Students Living on Campus[1g]	43%		42%		44%		48%		49%		51%	
1.h. Average GPA of Residential FTIC Students[1h]	2.63		2.83		2.91		2.88		2.81		NYA	
1.i. Average GPA of Sophomore Residential Students[1h]	2.70		2.85		2.89		2.95		2.97		NYA	
1.j. Average GPA of Junior Residential Students[1h]	2.90		2.95		3.00		3.01		3.04		NYA	
1.k. Average GPA of Senior Residential Students[1h]	3.02		3.08		3.08		3.13		3.18		NYA	
1.l. Average GPA of All Students Living on Campus[1l]	2.76		2.89		2.95		2.97		3.02		NYA	
1.m. One Year Retention Rate of FTIC Students Living on Campus[1m]	(Fall 2011)	82.1%	(Fall 2012)	82.4%	(Fall 2013)	83.2%	(Fall 2014)	84.8%	(Fall 2015)	85.1%	(Fall 2016)	NYA
1.n. Two Year Retention Rate of FTIC Residential Students[1m]	(Fall 2012)	64.0%	(Fall 2013)	66.5%	(Fall 2014)	71.0%	(Fall 2015)	73.2%	(Fall 2016)	NYA	(Fall 2017)	NYA
1.o. Three Year Retention Rate of FTIC Residential Students[1m]	(Fall 2013)	58.5%	(Fall 2014)	60.0%	(Fall 2015)	64.3%	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA
1.p. Residential Freshman Average Semester Course Hours Completed per Year[1p]	(Fall 2011)	26.62	(Fall 2012)	23.29	(Fall 2013)	24.62	(Fall 2014)	25.11	(Fall 2015)	26.32	(Fall 2016)	NYA
1.q. Residential Sophomore Average Semester Course Hours Completed per Year[1p]	(Fall 2011)	24.42	(Fall 2012)	24.71	(Fall 2013)	25.10	(Fall 2014)	26.00	(Fall 2015)	26.28	(Fall 2016)	NYA
1.r. Residential Junior Average Semester Course Hours Completed per Year[1p]	(Fall 2011)	24.27	(Fall 2012)	26.42	(Fall 2013)	26.24	(Fall 2014)	27.10	(Fall 2015)	27.17	(Fall 2016)	NYA
1.s. Residential Senior Average Semester Course Hours Completed per Year[1p]	(Fall 2011)	23.42	(Fall 2012)	24.08	(Fall 2013)	24.08	(Fall 2014)	24.55	(Fall 2015)	24.74	(Fall 2016)	NYA
1.t. Four Year Graduation Rate of FTIC Students Living on Campus[1t]	(Fall 2014)	24.7%	(Fall 2015)	26.7%	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA
1.u. Five Year Graduation Rate of FTIC Students Living on Campus[1u]	(Fall 2015)	43.7%	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA	(Fall 2020)	NYA
1.v. Six Year Graduation Rate of FTIC Students Living on Campus[1v]	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA	(Fall 2020)	NYA	(Fall 2021)	NYA
1.w. Percent of Students Expressing Satisfaction with Residential Housing[1w]			66.5%		71.5%		73.3%		71.5%		73.8%	

Definitions:
1a - The total number of beds in UH-Managed and UH Partner-Managed Housing.
1b - The number of beds being utilized that year in UH-Managed and UH Partner-Managed Housing.
1c - The number of beds that are occupied in UH-Managed and UH Partner-Managed Housing. Some people occupy more than one bed space.
1d - Computed by dividing 1.c. by 1.b.
1e - Total number of actual people who live in UH-Managed and UH Partner-Managed Housing in the fall of the reported FY. Some people occupy more than one bed space, so there are fewer people living on campus than occupied bed spaces.
1f - Number of First Time in College (FTIC) living in UH-Managed & Partner-Managed Housing
1g - Percentage of all UH FTIC students enrolled that year who are residents.
1h - All GPAs are cumulative, end-of-the-year GPAs.
1l - GPA of all students living in UH-Managed Housing.
1m - All retention rates are based on this FY FTIC Cohort for those living in UH-Managed and UH-Partnership Housing.
1p - This is the total average number of course hours completed (not attempted) in that FY (Fall, Spring, Summer) by all students registered on Fall ORD (12th day of class).
1t - Four year graduation rate is based on this FTIC Cohort four years later to the reported FY.
1u - Five year graduation rate is based on this FTIC Cohort six years later to the reported FY.
1v - Six year graduation rate is based on this FTIC Cohort six years later to the reported FY.
1w - UH Student Satisfaction percentages are based on the Overall Satisfaction score of the EBI Housing study of students who live in UH-managed housing.
NYA = Not Yet Available
NOTE: This information, particularly the four-year graduation rates, has not been certified by Institutional Research.

Student Housing & Residential Life Progress Card - Side 2
edited 3/22/16-rjs

University Goal: Student Success	FY 2011/Fall 2010		FY 2012/Fall 2011		FY 2013/Fall 2012		FY 2014/Fall 2013		FY 2015/Fall 2014		FY2016/Fall 2015	
Student Housing & Residential Life												
1.w. Number of FTIC at UH (need for side 1 numbers)	3,638		3,726		3,496		3,333		3,908		4,010	
1.x. Average GPA of FTIC Students at UH (need for comparative understanding on side 1 num)	2.71		2.82		2.91		2.93		2.98		NYA	
1.y. One Year Retention Rate of FTIC Students at UH (need for comparative understanding o	81.1%		83.2%		84.6%		86.2%		86.3%		NYA	
1.z. Commuter Freshman Average Semester Course Hours Completed per Year (need for co	(Fall 2011)	20.11	(Fall 2012)	20.39	(Fall 2013)	21.12	(Fall 2014)	22.18	(Fall 2015)	23.41	(Fall 2016)	NYA
1.aa. Commuter Sophomore Average Semester Course Hours Completed per Year (need for	(Fall 2011)	20.61	(Fall 2012)	20.17	(Fall 2013)	20.27	(Fall 2014)	21.04	(Fall 2015)	21.25	(Fall 2016)	NYA
1.bb. Commuter Junior Average Semester Course Hours Completed per Year (need for comp	(Fall 2011)	22.86	(Fall 2012)	22.27	(Fall 2013)	22.19	(Fall 2014)	22.72	(Fall 2015)	22.57	(Fall 2016)	NYA
1.cc. Commuter Senior Average Semester Course Hours Completed per Year (need for comp	(Fall 2011)	20.11	(Fall 2012)	19.42	(Fall 2013)	19.27	(Fall 2014)	19.59	(Fall 2015)	19.25	(Fall 2016)	NYA
1.dd. Four Year Graduation Rate of All FTIC Students at UH (need for comparative underst	(Fall 2014)	22.7%	(Fall 2015)	25.2%	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA
1.ee. Four Year Graduation Rate of Commuter FTIC Students at UH (need for comparative u	(Fall 2014)	21.2%	(Fall 2015)	24.3%	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA
1.ff. Five Year Graduation Rate of All FTIC Students at UH (need for comparative understand	(Fall 2015)	42.5%	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA	(Fall 2020)	NYA
1.gg. Five Year Graduation Rate of Commuter FTIC Students at UH (need for comparative u	(Fall 2015)	42.2%	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA	(Fall 2020)	NYA
1.hh. Six Year Graduation Rate of All FTIC Students at UH (need for comparative understan	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA	(Fall 2020)	NYA	(Fall 2021)	NYA
1.ii. Six Year Graduation Rate of Commuter FTIC Students at UH (need for comparative und	(Fall 2016)	NYA	(Fall 2017)	NYA	(Fall 2018)	NYA	(Fall 2019)	NYA	(Fall 2020)	NYA	(Fall 2021)	NYA
1.jj. One Year Retention Rate of Resident Sophomores (second year to third year)							(Fall 2014)	88.4%	(Fall 2015)	87.2%	(Fall 2016)	NYA
1.kk. Two Year Retention Rate of Resident Sophomores (third year to fourth year)							(Fall 2015)	80.0%	(Fall 2016)	NYA	(Fall 2017)	NYA
1.ll. Average GPA of Resident Advisors[1h]	2.97		3.08		3.24		3.31		3.33		NYA	
1.mm. Average GPA of Residential Hall Student Workers (non-RA)[1mm]					2.86		3.05		3.04		NYA	
1.nn. Percent of Undergraduate Students Housed on Campus[1nn]	16%		16%		16%		18%		19%		19%	

Definitions:
1hh - Percentage of sophomore residents who were in UH-Managed Housing who are still UH students on the twelfth day of class of the following fall (second year to third year).
1ii - Percentage of sophomore residents who were in UH-Managed Housing who are still UH students on the twelfth day of class of the second fall semester after their sophomore year (third year to forth year).
1mm - Includes Desk Assistants and Tour Guides.
1nn - Percentage of total number of UH undergraduate students who are residents as of 12th day of class in the fall semester.

Appendix 3
Personnel Updates/Achievements

a. Identify staff that have retired/departed/promoted
    i.   Terrence Turner, Residence Life Coordinator, Departed
    ii.   Colette McFalls, Residence Life Coordinator, Departed
    iii. Shannon Reed, Residence Life Coordinator, Departed
    iv.   Stephanie Hignojos, Graduate Assistant, Departed
    v.   Jennifer Wingard, Faculty in Residence, Departed
    vi.   David Smith, Supervisor Residential Desk, Departed
    vii. Kenneth Watkins, Supervisor Residential Desk, Departed
    viii. Leanica Adams, Promoted to Manager for customer service and training

b. Identify new staff members
    i.   Jeanette Miller, Administrative Assistant
    ii.   Douglas Bell, Assistant Director (focus: Conduct; area: apartments)
    iii. Courtney McElroy, Assistant Director (focus: Recruitment; area: CVI and CVII)
    iv.   Carrie Cooper, Program Coordinator 2
    v.   Amy Fitzjarrald, Program Coordinator 2 for Retention and Student Success
    vi.   Margaret Gandy, Graduate Assistant
    vii. Shemeka Phipps, Residence Life Coordinator, Cougar Village I
    viii. Avis London, Residence Life Coordinator, Moody Towers
    ix.   Kavita Singh, Faculty in Residence
    x.   Connie Lowe, Supervisor Residential Desk, SHRL Front Desk

Appendix 4
Committee Involvement & Intentional Staff Engagement (Alphabetically by last name)

Leanica Adams
- DSAES Recognition Committee
- SHRL Closing Committee
- SHRL Off-Site Check-in Subcommittee (Co-Chair)
- WOW Campus Prowl Committee (Starting February 2016)
- Cat's Back volunteer

James Aguanno
- SHRL Assessment Committee
- SHRL Closing Committee
- SHRL Facilities Subcommittee
- SHRL Offsite Check-in Subcommittee

Rosemary Aleman
- On-Site/Drop-N-Run Check-in for Opening Subcommittee

Rhoda Arnes
- SHRL Recognition Committee
- SHRL Quadrangle History Committee
- Cougar Movers Subcommittee (Co-Chair)

Douglas Bell
- Cat's Back volunteer

Connie Blackmon
- SHRL Recognition Committee

Nicole Boucher
- SHRL Recognition Committee
- SHRL Opening Events Subcommittee
- Residential Life Student Staff Training and In-services
- Fraternal Excellence Program interviewer
- Chi Omega advisor
- DSAES LINK Mentor Program

Martie Brantley
- SHRL Quadrangle History Committee
- SHRL Development Committee
- SHRL Off-Site Check-in Subcommittee

Janelle Brown
- UH Black Alumni Association (Secretary)

- UH Black Leadership Network
- SHRL Closing Committee (Chair)
- SHRL Recognition Committee

Bernice Cantu
- Cougar Movers Subcommittee

Carrie Cooper
- SHRL Opening Events subcommittee
- Mayor's Back to School Fest volunteer
- Cat's Back volunteer

Aaron Crowe
- NRHH Advisor
- SHRL Opening Committee (Chair)
- SHRL Assessment Committee
- Residential Life Programmatic Initiatives
- DSAES Cougar Casino Committee

Lin Crowson
- SHRL Recognition Committee
- SHRL Opening Events Subcommittee (Co-Chair)
- Residential Life Programmatic Initiatives (Advisor)
- Cat's Back volunteer

Tiffany Dewberry
- SHRL Opening Events Subcommittee

Amy Fitzjarrald
- NASPA Online Knowledge Community Publication Committee
- College Student Affairs Journal, Reviewer
- Sigma Lambda Gamma Sorority, Inc. National Convention Delegate
- Personal Access Liaison (PALs)
- Sigma Lambda Gamma Sorority 2016 National Convention Awards Selection Committee
- Cat's Back volunteer

Margaret Gandy
- Cat's Back volunteer

Andrea Griffin
- SHRL Off-Site Check-in Subcommittee

Jose Gonzales
- Cat's Back volunteer
- #IAMUH Campaign Committee
- SHRL Opening Events Committee

- Martin Luther King Jr. Celebration Committee
- Party @ the Park Planning Committee
- Family Weekend Planning Committee
- Achievement Initiative for Minority Males (AIMM) volunteer
- Graduate Student Organization – Social Chair
- DREAMzone Ally Training Facilitator for the Center for Diversity and Inclusion
- Future Greek Leaders Academy Facilitator for the Center for Fraternity and Sorority Leadership

Brian Hall
- DSAES Professional Development Committee
  - Networking/Social Events Subcommittee (Chair)
- SHRL Closing Committee
- SHRL Parking & Security Subcommittee (Chair)
- Residential Life Student Staff Selection
- Finals Mania volunteer
- Cat's Back volunteer
- Fraternal Excellence Program interviewer
- Personal Access Liaison (PALs)
- Finals Mania volunteer

Stephanie Hignojos
- Cat's Back volunteer

Maria Honey
- SHRL Marketing & Communications Subcommittee (Co-Chair)
- SHRL Opening Sub-Committee (Chair)
- Food Service Advisory Committee
- Bookstore Advisory Committee
- Transportation and Parking Advisory Committee
- Sustainability Task Force

Shaniqua Johnson
- SHRL Opening Events Subcommittee
- Residential Life Student Staff Training and In-services
- Senior Resident Advisor Council Advisor
- Center for Student Involvement Activities Advisor 1 Search Committee, 2016
- Cougar Prowl Sub-committee, 2016
- The Aesthetic Sistas (TAS) Advisor

Tyler Joseph
- UH Family Weekend Committee
  - "Premier Event" Subcommittee (Co-chair)
- SHRL Assessment Committee
- On-Site/Drop-N-Run Check-in for Opening Subcommittee (Chair)
- Residential Life Student Staff Selection (Chair)
- SHRL Athletics Partnership Committee (Co-Chair)

Kandace Kendall
- SHRL Professional Development Committee
- SHRL Opening Events Subcommittee
- Residential Life Programmatic Initiatives
- Infrared Late Nights & Weekends Programming (Starting January 2016)
- Cat's Back volunteer

Susan Kimbrough
- Chancellor's Sexual Violence Education and Prevention Advisory Committee
- UH Tobacco-Free Task Force Oversight Committee
- UH CART
- DSAES Co-Curricular Work Group/Scarlet Seals
- Sexual Violence Education and Prevention Program Manager for Wellness Search Committee (Chair)
- Sexual Violence Prevention Strategies Committee
- DSAES Substance Abuse Prevention Committee
- SHRL Assessment Committee (Advisor)
- SHRL Recognition Committee (Advisor)
- Cat's Back volunteer
- Personal Access Liaison (PALs)

Adam Leal
- Greek Life Townhouse Review Committee
- SHRL Development Committee
- SHRL Off-Site Check-in Committee (Co-Chair)
- Cat's Back volunteer

Kenny Mauk
- SWACUHO Executive Committee (President)
- ACUHO-I Regional Affiliations Work Group
- LGBTQ Advisory Board
- Greek Life Townhouse Review Committee
- SHRL Closing Committee (Advisor)
- SHRL Development Committee (Advisor)
- Personal Access Liaison (PALs)

Courtney McElroy
- Cat's Back volunteer

Colette McFalls (Left June 2016)
- DSAES Assessment Committee
- DSAES Shadow a Student Affairs Professional
- DOS Award Committee
- SHRL Internal Review Committee
- SHRL Development Committee
- Cougar Movers Subcommittee
- RLC Manual Committee

- RLC Training
- Fraternal Excellence Program interviewer
- Kappa Alpha Order advisor
- Cat's Back volunteer

Jeanette Miller
- SHRL Development Committee (Chair)
- SHRL Quadrangle History Committee

Shannon Moore
- SHRL Hospitality and Staff Meals Subcommittee

Regina Nixon
- Meal Plan Petition Committee
- SHRL Development Committee

Shemeka Phipps
- Cat's Back volunteer

Amber Perry
- SHRL Quadrangle History Committee
- SHRL Parking & Security Subcommittee
- ReJOYce In Jesus Campus Fellowship at UH (Advisor)

Shannon Reed (Left August 2016)
- SHRL Development Committee
- SHRL Opening Events Subcommittee
- Residential Life Student Staff Training and In-services
- SWACUHO Programming Committee
- SWACUHO Professional Development Committee

Teeba Rose
- SHRL Development Committee
- Cougar Movers Subcommittee (Co-Chair)

David Smith
- SHRL Hospitality and Staff Meals Subcommittee (Co-Chair)

Jackie Stelmaszczyk
- UH Homecoming Steering Committee
- Infrared Late Nights & Weekends Programming (Until January 2016)
- SHRL Recognition Committee (Chair)
- SHRL Professional Development Committee
- RHA Advisor
- RLC Training
- Fraternal Excellence Program interviewer

- UH Dance On advisor

Rebecca Szwarc
- ACUHO-I Assessment Committee
- UH Staff Council
  - Professional Development Committee (Co-Chair)
  - CFI Committee (Supplies & Maintenance Chair)
  - Staff Affairs Committee
- UH Global Strategies and Studies Advisory Committee
- UH Women and Gender Advisory Committee (Chair beginning April 2016)
- DSAES Assessment Committee (Co-Chair until June 2016)
- SHRL Assessment Committee
- SHRL Professional Development Committee
- SHRL Quadrangle History Committee
- Personal Access Liaison (PALs)
- Finals Mania volunteer
- Cat's Back volunteer

Terence Turner (Left June 2016)
- UH Staff Council
- SHRL Recognition Committee
- SHRL Hospitality and Staff Meals Subcommittee
- Residential Life Programmatic Initiatives
- Kappa Alpha Psi Fraternity advisor
- Achievement Initiative for Minority Men (AIMM) co-advisor
- Personal Access Liaison (PALs)
- Cat's Back volunteer

Mark Vitek
- UH CART (Until June 2016)
- UH Institutional Compliance Committee
- DSAES Assessment Committee
- SHRL Assessment Committee
- SHRL Professional Development Committee (Chair)
- RA, SRA, Monthly In-service/Training (Advisor)
- Cat's Back volunteer

Kenneth Watkins
- SHRL Professional Development Committee
- SHRL Closing Committee

Alicia Whitmire
- Cougar Urban Gaming (Advisor)
- Crocheters on Campus (Advisor)
- Anime No Kai (Advisor)
- GRoWL (Advisor)
- Cougars of Equestria (Advisor)

- Friends of Fandom (Advisor)
- SHRL Hospitality and Staff Meals Subcommittee (Co-Chair)
- SHRL Assessment Committee
- Personal Access Liaison (PALs)
- Cat's Back volunteer

Mackenzie Wysong
- SHRL Professional Development Committee
- SHRL Closing Committee
- SHRL Facilities Subcommittee (Chair)
- Sustainability Committee
- Cat's Back volunteer
- Finals Mania volunteer

Don Yackley
- ACUHO-I Housing Internship Committee (Chair)
- Food Service Advisory Committee
- Enrollment Task Force
- SHRL Opening Committee (Advisor)
- SHRL Professional Development Committee (Advisor)
- Personal Access Liaison (PALs)
- Finals Mania volunteer

Appendix 5
Staff Awards & Recognition (Alphabetically by last name)

- Rhoda Arnes
  - DSAES Cougar Spirit Award
- Aaron Crowe
  - Advisor to NRHH
    - SWACURH Outstanding Building Block Chapter
    - SWACURH Chapter of the Year
  - DSAES Outstanding New Professional Nominee
- Amy Fitzjarrald
  - Published in Journal for Leadership Studies
  - Accepted for publication in the Journal of Critical Scholarship on Higher Education and Student Affairs (currently in press)
  - 2016 NASPA Region IV-E Outstanding New Professional
  - 2016 Sigma Lambda Gamma National Sorority Outstanding Volunteer Nominee
- Andrea Griffin
  - Cougar Cudos, May 2016
- Brian Hall
  - OTM
- Maria Honey
  - SWACUHO Bob Cooke Distinguished Service Award
  - Rodger Peters Scholarship
- Shaniqua Johnson
  - Southwest Association of College & University Housing Officers (SWACUHO) 2016 Annual Conference Case Study Competition Winner
  - "Think Quick: A Narrative on My Case Study Competition Experience at SWACUHO 2016" – article published in SWACUHO Spring 2016 Newsletter
- Adam Leal
  - Cougar Cudos, May 2016
- Kenny Mauk
  - SWACUHO Presidential Service Award, 2015-2016
- Nemisis Robles
  - DSAES Student Employee Award of Excellence
- SHRL Opening Committee
  - UH Team Excellence Award
- Jackie Stelmaszczyk
  - 2015 SWACUHO New Professional Staff Member of Distinction
  - 2016 NACURH Diamond Values Award
- Rebecca Szwarc
  - NASPA Assessment Award for Innovation awarded to the DSAES Assessment Committee she Co-Chaired for the past three years
  - DSAES Outstanding Assessment Award
  - DSAES Appreciation Award
- SWACURH 2015 Regional Conference, University of Houston Delegation
  - Most Spirited Large School Award
- Alicia Whitmire
  - DSAES Cougar Spirit Award
- Don Yackley
  - Chair of the ACUHO-I Housing Internship Committee

SWACUHO RA Conference (October 2015)
- Nicole Boucher presented "*Around the World Sustainability*"
- Nicole Boucher presented "*Constitution Day Program: Getting our students more civically engaged*"

SWACURH Regional Conference (October 2015)
- Jackie Stelmaszczyk presented "*Getting to Know Parli Pro*"
- Taylor Archer presented "*Sex and Candy*" **(Top 12 Program)**
- Laila Machado presented "*O.R.A.N.G.E you glad you wrote an award winning OTM*?!" **(Top 12 Program)**
- Kierra Washington, Jasmine Crutch and Jas O'Neal presented "*Ice Broken*" **(Top 12 Program)** - a program full of exciting and new ice breakers that you can use at any leadership event.
- Henri Jreij presented "Who do I sound like?" **(Top 12 Program)** – A program that has participants trying to guess what someone is like just by hearing their voice.
- DeMointé Wesley presented "*Zookeeping!*" – Participants test their ability to recognize different personality traits of other leaders.
- Nancy Adindu and Carlos Iniguez presented "*SWACURH University*" – participants attempt to create the perfect university while learning about how stereotyping can set back individuals who are working towards the same goal.
- Sydney Gutierrez and Michael Ocampo presented "*Candy Confessions*" – an introduction ice breaker in which the participants use different colored candy to discuss favorite things.
- Savannah Heidecker presented "*Rubber Ducky Relay*" – a relay that has participants making it through an obstacle course in the hopes of becoming a better team player.
- Courtney Chatman and Kathryn Delegado presented "*Going Fishing*" – a program to help participants identify leadership roles and give them the opportunity to practice with other leaders
- Joylee Chisato presented "*Take a Walk on the Privilege Side*"
- Zhanna Vanderschoot and Aric Ilbeig presented "*In Your Prime? Learn to Manage Your Time!*"

NASPA (March 2016)
- Terence Turner presented "*Fostering Professional Development Opportunities as a Pillar for Resident Assistant Success*"

UH Summer Assessment Symposium (June 2016)
- Rebecca Szwarc presented "*Sharing Assessment Results*" with Scott Sawyer

NACURH 2016 (June 2016) – University of Delaware
- Aaron Crowe presented "*To Bid or Not to Bid (You Should Bid)*"

UH Residence Hall Association (Friday, July 29)
- Teeba Rose presented "*Budgeting 101*"
- Teeba Rose presented "*How to give effective presentations*"

Fall 2016 Resident Advisor Training (August 2016)
- Shaniqua Johnson presented "*I'm on Duty:*" RA Duty Protocol

UH Center for Diversity and Inclusion (Saturday, August 13)
- Teeba Rose presented "*AIMMing High*" to AIMM (Achievement Initiative for Minority Males)

UH Orientation Sessions for new and incoming students as well as cougar previews
- Teeba Rose gave SHRL presentations on various dates throughout the spring and summer

SHRL Staff Attendance at Conferences & Workshops (Chronologically)

ACUHO-I Housing Facilities Conference (October 2015) – Tampa, FL
- James Aguanno
- Mackenzie Wysong

ACUHO-I Business Operations Conference (October 2015) – Tampa, FL
- Janelle Brown
- Regina Nixon

SWACUHO Mid-Year Meeting (October 2015) – Waco, TX
- Kenny Mauk

SWACUHO RA Conference (October 2015) – University of Texas at Arlington
- Nicole Boucher
- Stephanie Hignojos
- Brian Hall
- Kenny Mauk
- 10 RAs

ACUHO-I Regional Affiliations Task Force Meeting (October 2015) – Tampa, FL
- Kenny Mauk

SWACURH Conference (October 2015) – Texas A&M University
- Aaron Crowe

Annual Chief Housing Officers Meeting (November 2015)
- Don Yackley

Association of Student Conduct Administrators (February 2016) – St. Pete Beach, FL
- Colette McFalls
- Jackie Stelmaszczyk
- Shannon Reed

SWACURH No Frills Business Conference (February 2016) – University of Oklahoma
- Jackie Stelmaszczyk
- 23 RAs, RHA members, NRHH members, and Hall Council representatives

SWACUHO Annual Conference (March 2016) – Waco, TX
- Kenny Mauk
- Shaniqua Johnson

NASPA Annual Conference (March 2016) – Indianapolis, IN
- Terence Turner

SWACUHR Advisor Resource Training (ART) Conference (May 23-25, 2016) – Oklahoma City, OK

- Brian Hall
- Shaniqua Johnson
- Nicole Boucher

NCORE (June 2016) – San Francisco, CA
- Terence Turner

NACURH 2016 (June 2016) – University of Delaware
- Aaron Crowe and the executive boards of RHA and NRHH

UH Summer Assessment Symposium (June 2016)
- Collette McFalls
- Rebecca Szwarc (Rebecca served as Volunteer Coordinator and presented)

Skyfactor Mapworks National Conference (June 2016) – Nashville, TN
- Lin Crowson

NACCOP Clery Act Compliance Training (July 2016) – Baltimore, MD
- Jackie Stelmaszczyk

ACUHO-I Annual Conference (July 2016) – Seattle, WA
- Nicole Boucher
- Kandace Kendall
- Don Yackley
- Kenny Mauk
- Aaron Crowe

Appendix 8
Internal and External Collaborations

Internal DSAES Collaborations
- Programming: CAPS, Student Programming Board, New Students Conference Group, Council of Ethnic Organizations, Campus Recreation, Outdoor Recreation, Women and Gender Resource Center, LBGT Resource Center, University Career Services, Center for Student Involvement, UH Wellness, AD Bruce Religion Center, Center for Fraternity & Sorority Life, SVPE (Dr. Laura McGuire), Wellness (Dr. Patrick Lukingbeal), Residence Halls Association, National Residence Hall Honorary
- Conduct: Dean of Students Office.
- Fundraising: DSAES Advancement
- Recruitment: DSAES Marketing and Admissions, Enrollment Services, Dining, Health and Wellness, Student Government
- Assessment: DSAES Assessment Committee
- Move-In: Campus Recreation, Student Program Board, and Center for Student Involvement.
- RA Training: Center for Diversity and Inclusion, CAPS, Dean of Students Office, Center for Student Involvement
- RLC Training: Dean of Students Office, Scarlet Seals, CAPS
- Skyfactor (Mapworks): Commuter Student Services
- Cougar Experience Scholarship: Scholarships and Financial Aid, DSAES
- Student Staff Selection: University Career Services
- Summer Conferences: University Registrar (classroom spaces)

External to DSAES Collaborations
- Programming: Bauer College of Business, Faculty-in-Residence, Homecoming Board, Blaffer Art Museum, UH School of Theatre and Dance, Learning Support Services, the Writing Center, UH Librarians, Athletics, UH Dining Services and Dietitian, Music Department, UH Political Council, GLOBAL, UH Nutrition, Student Government Association, Bonner Scholars, Muslim Student Association, Houston Halal, Baptist Student Ministries, Honors College, School of Law
- Conduct: Office of Equal Opportunity Services, Dr. Baker, SmartCoogs, General Counsel, EMS
- Living/Learning Housing: Honors College
- Facilities and Operations: Department of Public Safety, Law School, Moore's School of Music, Theatre and Dance, Athletics, Honors College, Debate, UH Postal Services, UH Information Technology, UH Facilities Management & Maintenance, Metroclean, Food Services, General Counsel, and Auxiliary Services
- Records and Information: Institutional Research and PeopleSoft.
- Skyfactor (Mapworks): Provost's Office, Athletics, Information Technology, Inside Track, Skyfactor
- Move-In: Baptist Student Ministry, UHPD, Parking & Transportation, Aramark, Coca-Cola (donated over 80 cases of beverages)
- Resident Advisor Training: UH Librarians, UHPD, Fire Marshal, Facilities, Emergency Planning, UH in Four, Equal Opportunity Services
- RLC Training: Equal Opportunity Services, Fire Marshal, Facilities, UHPD
- Fundraising: UH Advancement Office
- Cougar Experience Scholarship: University Advancement
- Notarization Process: TDEC – process helps students obtain State ID/DL

- <u>Summer Conferences</u>: Auxiliary Services (dining options), Parking and Transportation (parking permits), Teach for America
- <u>Recruitment</u>: Dentist Office, LSS, Parking