

LISA Y. CHATMAN

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OBJECTIVE

Dedicated professional with 10+ years of experience working with families, teams, and individuals to achieve their goals and ensuring child safety

EDUCATION

University of Houston (Downtown)

December 2007

Bachelor of Science, Criminal Justice

EMPLOYMENT HISTORY

Department of Family and Protective Services

Family Group Decision Making Facilitator-Full-time

May 2021 – Current Position

- Serves as the primary communicator to the family regarding the concerns for child safety and reason for CPS involvement.
- Also serves as the lead in the preparation and coordination of family participation in the process, and assures all proceedings occur in a manner that maintains the strength and integrity of the family group.
- Serves as the meeting facilitator to lead participants (family members and stakeholders) in creating an appropriate action plan, utilizing mediation and facilitation skills.
- Ensures the plan developed by the family addresses the areas of child safety, permanency, and well-being through the identification of services provided through available family resources and community services.
- Assists the regional FGDM Specialist in the preparation of administrative reports, and the collection of regional data to monitor performance outcomes and effectiveness of the FGDM project.

Family Based Safety Services Supervisor II- Full-time

April 2017- May 2021

- Critically thinking through case situations and obtaining all needed information to make sound and safe decisions.
- Approving the caseworker's decisions or providing clear direction for any reasons for changing them.
- Approving and reviewing case documentation in a timely manner.
- Supporting caseworker development.

Conservatorship Caseworker – Galveston, TX-Full-time

May 2015- March 2017

- Develops and maintains effective working relationships with law enforcement officials, medical professionals, and judicial officials.
- Provide services to meet the specific needs of clients by identifying problems.
- Documents case records by completing forms, narratives, and reports for each client.
- Perform assessments by interviewing and examining children, while assessing home environment.

Intensive FBSS Caseworker – Houston, TX-Full-time

July 2014 - May 2015

- Provide services to meet the specific needs of clients by identifying problems.
- Documents case records by completing forms, narratives, and reports for each client.
- Perform assessments by interviewing and examining children, while assessing home environment.
- Assessed and provided services for children with serious injuries ages 0-4.

FBSS Caseworker - Texas City, TX-Full-time

November. 2011- May 2015

- Develops and maintains effective working relationships with law enforcement officials, medical professionals, and judicial officials.
- Provide services to meet the specific needs of clients by identifying problems.
- Documents case records by completing forms, narratives, and reports for each client.
- Perform assessments by interviewing and examining children, while assessing home environment.

Reading List: The Connected Child, Saving Normal. Trauma Informed, Texas Family Code

Community/College Activities: Newspaper/ Yearbook Staff, Honor Roll, Radio Station Production Team, Mentor, Community Engagement Speaker, Cupidettes Incorporated, Homeless Outreach, Supervisor Advisory Board, Leadership Initiative, Girl Scouts Adult Volunteer, Angel Tree, YPD Director for Clear Lake AME