## UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

**Date Posted:** 12/11/2024

Job Title	Stewardship & Donors Engagement Manager
Employer/ Agency	Houston Parks Board
Job Description	The Stewardship and Donor Engagement Manager manages and executes comprehensive stewardship and donor engagement strategies that strengthen and maintain relationships with the organization's current and prospective donors. This role focuses on ensuring donors are appropriately thanked, recognized, and informed of the impact of their giving. The manager will develop personalized stewardship plans, implement donor recognition programs, and collaborate across departments to enhance donor engagement and retention. The Stewardship and Donor Engagement Manager will also be responsible for creating and leading events and projects to create meaningful stewardship opportunities. This role will work collaboratively with the Senior Director of Development, Development Team, Engagement Team, and senior leadership to evaluate donor strategy and goals and adjust stewardship initiatives to support those goals. Furthermore, this position involves supporting the fundraising activities of the Development team and collaborating with the Communications team at Houston Parks Board. The primary responsibility is conceptualizing, creating, and producing solicitations that motivate donor support for Houston Parks Board.  • Stewardship Planning: Develop and manage tailored stewardship strategies for high net-worth individuals, foundations, and corporate donors, focusing on
	relationship building.  • Donor Communication: Create compelling impact reports, thank-you letters, and communication materials to keep donors informed about the impact of their contributions.  • Donor Engagement: Partner with the Senior Director of Development and the
	Data Analytics and Database Manager to shape donor strategy for individual fundraising efforts, including major gifts, affinity groups, the annual appeal campaign, and signature events. Execute mission support mail, email, and digital campaigns.  • Donor Recognition: Plan and execute recognition programs, including naming opportunities, special events, and exclusive engagements for top donors.  • Record Management: Maintain detailed records of donor interactions and preferences in the organization's CRM system (Raiser's Edge/NXT).
	<ul> <li>Collaboration: Work closely with the Development team, Program staff, and other departments to gather necessary information for reports and proposals.</li> <li>Event Coordination: Oversee the planning, administration, and implementation of fundraising and donor-related events, such as the Annual Luncheon, board of directors, and campaign-related events. Manage special event consultants and execute all event logistics, including venue selection, vendor contracts, catering, event collateral (invitations and digital assets), mailings/solicitations, and RSVP tracking.</li> <li>Mission Support: Synthesize content into donor-centric materials and implement</li> </ul>
	<ul> <li>a multichannel communications plan for fundraising initiatives. Assist in the design and production of donor-based publications and digital marketing materials.</li> <li>Content Management: Develop external solicitation and stewardship</li> </ul>

Qualifications	communications, including website updates and other electronic communication. Serve as the first-line proofreader for print and digital content and provide editorial feedback.  • Project Management: In partnership with the communications team, coordinate development team digital projects, coordinate photography and videography needs, and ensure all internal and external deadlines are met.  • Compliance and Ethics: Ensure that all donor engagement activities comply with ethical standards, donor intent, and organizational policies.  • Program Evaluation: Track and report on the success of stewardship efforts, making data-driven adjustments to enhance donor retention and satisfaction.  • Proven experience (5+ years) in donor engagement, fundraising, and event management.  • Excellent written and verbal communication skills, with a keen eye for detail.  • Proficiency in CRM systems (Raiser's Edge) and event management software.  • Proficiency in Microsoft Office suite. Experience with Canva, video editing software, or WordPress would be a plus.  • Commitment to ethical fundraising practices and donor engagement.  • Collaborative attitude and relationship-building skills.
Salary/Hours	Full-Time
City, State, Zip	Houston, TX
Application Method	To apply for this position, email resume and cover letter to BethTaylor@houstonparksboard.org with "Stewardship and Donor Engagement Manager" in the subject line of your email.
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at <a href="mailto:mswjobs@central.uh.edu">mswjobs@central.uh.edu</a> with the hiring details of your new job opportunity. Thank you.

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