UNIVERSITY of HOUSTON
GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 10/31/2024

Job Title	Case Management Supervisor
Employer/ Agency	The Salvation Army Houston Area Command
Job Description	Plans, directs, and supervises the work of assigned staff; interviews, accepts, and provides comprehensive, long-term, structured, complex, case management services for an assigned caseload of clients participating in an established life management program; understands the uniqueness of the client's history in order to determine most effective program plans; develops comprehensive program plan/goals and evaluates client's progress by conducting mentoring and counseling sessions with client and/or staff; serves as advocate for client in order to acquire services that will enable them to functionally cope with their environment; ensures constant compliance with funding requirements. • Knowledge of the principles and practices of social service case management. • Knowledge of social service resources and agencies in the community. • Knowledge of effective communication and motivation practices. • Knowledge and commitment to computerized Client Data Management System usage and emphasis on outcome measurement. • Ability to develop program plans and goals based on client's needs. • Ability to assess and evaluate level of service provided in order to ensure service evaluations are favorable and meet or surpass funding requirements. • Ability to evaluate the client's progress toward program goals. • Ability to work with the public encompassing all types of behaviors. • Ability to interview clients and to obtain pertinent information. • Ability to prepare and maintain accurate and complete case notes and client records. • Ability to plan, organize, and prioritize work in order to accomplish work in compliance with quality standards and deadlines. • Ability to build and maintain effective and professional working relationships with clients and community agencies.
Qualifications	• Bachelor's degree from an accredited college or university in Social Work, Behavioral Science, or a related field, with a Master's degree in the same strongly preferred • Three years progressively responsible experience providing direct case management social services including accessing clients' needs and developing individual, comprehensive, long-term action plans for recovery utilizing a wide variety of resources, with one year supervisory experience, Or any equivalent combination of training and experience which provides the required knowledge, skills, and abilities. • **Certifications:** Valid State Drivers License
Salary/Hours	Full Time

City, State, Zip	Houston, TX
Application Method	Apply Here: https://us242.dayforcehcm.com/CandidatePortal/en-US/tsa/Posting/View/139701
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

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